

Where to find information about new water sharing rules

New water sharing rules will soon apply in the Gwydir, Macquarie and Barwon-Darling to protect flows and river connectivity.

Starting 1 July 2020, some water sharing plans will have new rules to ensure that water for the environment remains in the river. This fact sheet gives an overview of where to find more information.

Fact sheets for affected licence holders

We have published a series of fact sheets with specific information for licence holders in Gwydir, Macquarie and Barwon-Darling valleys. The fact sheets describe the new rules to protect environmental flows and how to comply with them.

Fact sheets in this series:

What's new—Gwydir (fact sheet 1)	What's new—Macquarie (fact sheet 2)	What's new—Barwon-Darling (fact sheet 3)
How to comply—Gwydir (fact sheet 4)	How to comply—Macquarie (fact sheet 5)	How to comply—Barwon-Darling (fact sheet 6)
How to find out more (fact sheet 7)	Worked examples (fact sheet 8)	FAQ (fact sheet 9)

We will send the fact sheets to directly affected licence holders, along with communication from WaterNSW about the changes and new licences and works conditions. These fact sheets are also available on the Department of Planning, Industry and Environment's [environmental water hub](#).

Web content

The department, the Natural Resources Access Regulator and WaterNSW are working together to provide consistent information to affected licence holders. Each agency is responsible for different aspects of the new rules.

Agency	Type of information	Link
Water division of Department of Planning, Industry and Environment	Information about water reform, including fact sheets and recorded webinars that explain the new rules to protect environmental water	Environmental Water Hub
Environment, Energy and Science division of Department of Planning, Industry and Environment	More detailed information about providing water for the environment	Water for the environment
The Natural Resources Access Regulator	Information about the Natural Resources Access Regulator	NRAR
WaterNSW	Operational announcements and announcements by the minister about when water can be taken Other water-related information from WaterNSW	Water Insights Portal

Webinars for licence holders and other interested stakeholders

The department is also planning webinars for licence holders and other interested stakeholders in the Gwydir, Macquarie and Barwon-Darling. Invitations will be sent directly to stakeholders. All participants will need to register their attendance.

The new rules will be presented at the webinar and participants will be able to submit questions during the event. More information about the webinars will be available on the department's [environmental water hub](#). The webinars will also be recorded and uploaded to the website so they can be accessed after the event.

Email and hotline for licence holder enquiries

An email address for enquires about the new rules will be available. Send enquiries to Customer.Helpdesk@watersw.com.au, or by calling 1300 662 077 between 8am and 5pm, Monday to Friday.

Questions about water reform generally can be sent to water.relations@dpi.nsw.gov.au.

Other information

Other stakeholders, such as industry groups, may also have an interest in the new rules. The department will provide webinars, or other forms of briefing, to industry groups who make a request.

We will provide information to the general public through media statements, social media and the department's website.

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