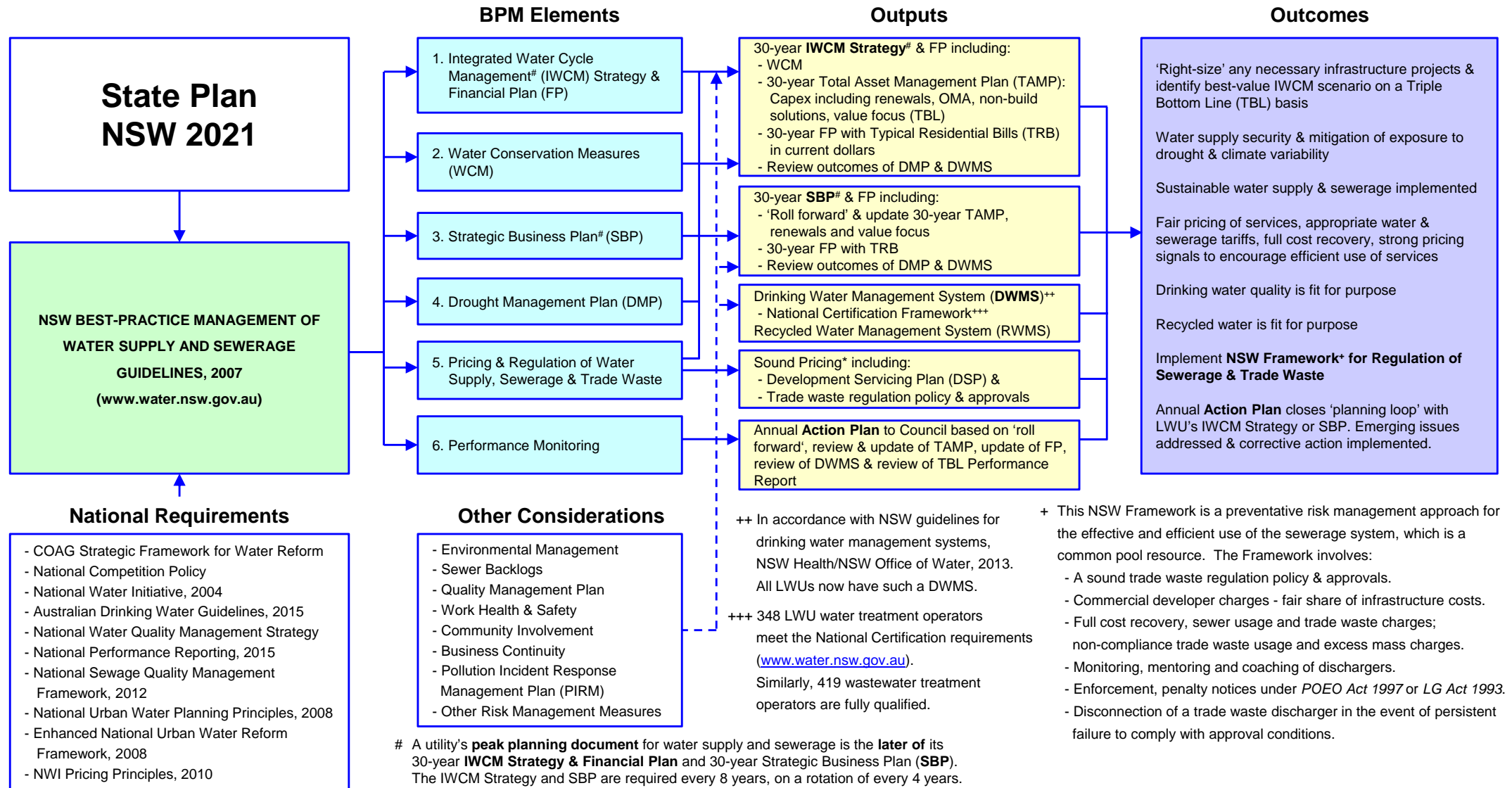


# NSW Best-Practice Management (BPM) of Water Supply and Sewerage Framework



Note that the *NSW Government's Best-Practice Management of Water Supply and Sewerage Framework* is the practical means of implementing Goal 21 of the State Plan NSW 2021 by the regional NSW local water utilities (LWUs). The BPM Framework assures sound long-term planning, asset management, operation & maintenance, appropriate levels of service and community involvement, fair pricing of services, with strong pricing signals, full cost recovery and affordable water and sewerage services, without wasteful 'gold plating'. Each utility needs to closely involve its community in the utility's implementation of the following **nineteen (19) outcomes** required by the NSW BPM Framework:

**IWCM Strategy & Financial Plan (2)** - this is a required outcome for each of water supply and sewerage, Strategic Business Plan (**SBP - 2**), Water Conservation Measures (**WCM**), Drought Management Plan (**DMP**) and **Performance Monitoring (2)** and the following **11 Pricing\* Outcomes - Full Cost Recovery (2)**, appropriate **residential charges (2)**, appropriate **non-residential charges (2)**, Development Servicing Plan (**DSP**) with commercial developer charges (**2**), **strong pricing signals**, with at least 75% of residential revenue from usage charges, appropriate **trade waste regulation policy** and approvals, and appropriate **trade waste fees and charges**.

## Directly supports achievement of GOALS 21, 22 and 5 of NSW 2021:

**21** Secure potable water supplies – secure long term potable water supplies for towns and cities supported by effective effluent management.

**22** Protect our natural environment.

**5** Place downward pressure on the cost of living.