



Planning,  
Industry &  
Environment

# Town Water Risk Reduction Program

---

Stakeholder Advisory Panel – Meeting #4

Meeting | 28 April 2021

# What we will cover today

## **Preliminaries**

- Welcome
- Acknowledgement of country
- Outcomes of and actions arising from the previous meeting
- Latest news and updates

## **Updates**

- Proposed regulatory improvement workshops and engagement
- Skills and training focus area

## **Discussion**

- Draft focus area workplans feedback
- Specific issues raised by Panel members

## **Other matters**

- Next meeting

# Latest news and updates

- Significant amount of interest and good will from the sector
- Advice to Councils on options for IWCM Strategies while review underway
- Forthcoming website update on current processes (s60, IWCM Strategies)
- LGNSW Water Conference
  
- Proposed workshop series update
- Councillor training update
- VET training update

Update - Proposed regulatory improvement  
workshops and engagement

# Proposed regulatory framework workshop series

## Consultant to facilitate workshop series

- Interviews, workshop design and facilitation, output and synthesis reports

## Scope

- Identify opportunities for collaboration and co-design across the program focus areas, with particular focus on improving the regulatory and support framework.
- Facilitate stakeholder engagement to develop a shared understanding and objectives for an improved regulatory and support framework.
- Identify priorities for improving regulatory and support framework and start to build a roadmap for driving improvement together.

## Deliverables

- Roadmap – Common understanding of regulatory objectives and approach, improvement priorities, actions and collaboration/codesign mechanisms to get there
- Engagement on focus areas of collaboration during regional workshops and synthesis report

# Proposed regulatory framework workshop series

- 12-week program: April to early July 2021
- **April/May:** Preparatory key stakeholder interviews (20 x 45min)
- **May:** First set of two identical virtual workshops (90 min)
  - Scope: TWRRP objectives and focus areas, collaboration and codesign mechanism, commence discussion on why, what and how to regulate (focus of risk sharing and regulatory objectives)
- **May/early June:** Second set of two identical virtual workshops (90 min)
  - Scope: Continue discussion on why, what and how to regulate, improvement priorities and develop roadmap
- **June/early July:** Four regional face-to-face workshops (half-day)
  - Scope: Sharing outcomes from workshops and give broader audience the opportunity to collaborate and provide feedback

# Proposed regulatory framework workshop series

## Engagement

- Virtual workshops with 30 attendees each = 60 participants for each workshop set (we can have additional workshops in each set if there is interest)
- Open invitation to key stakeholders
- Regional workshops will be held test the workshop outcomes and facilitate feedback

# Proposed regulatory framework workshop series

## What do you think?

### *Specific questions for Panel members*

- Who should we interview to inform the workshops?
- Is limiting numbers to 60 people attending each workshop set appropriate?
- Who should we invite (Panel members, councillors, GMs, LWU managers, regulators etc)?
- How could the Water Directorate and LGNSW represent their members?
- Are four regional face-to-face workshops adequate (potential for up to 60 attendees each)?
- We are thinking of Coffs Harbour/Port Macquarie; Dubbo; Cowra/Queanbeyan; and Griffith/Wagga Wagga. Any views?
- Are there meetings in the regions in June that are happening that we could align with, or meetings that could be arranged for that time?

Update - Skills and training focus area

# Councillor Training package

Developing a training resource that can be used by all agencies

**Induction Document** – Coordinated input and update to Water Industry induction pack for decision makers

**Case studies** creates a narrative to demonstrate role and responsibilities to community. Five case studies identified so far covering a range of issues

- Water Quality - Chem and Micro
- Dam Safety
- Water restrictions
- Trade Waste
- Environmental discharge
- Pricing

**Q and As, Interview videos** with councillors – developing scope for contractor

**Presentation** of draft resources at LGNSW Water Conference - *Water- Make it your business. Understanding governance to reduce risks in water service provision*



Councillor  
awareness  
and training

# Vocation training (VET) for water operations



Access to  
operator  
training

## **Recognition of water operations as a career**

- Ongoing discussions with Training Services NSW to develop draft Water Industry Skills Strategy
- Strategy presented to Orana WUA for thoughts and feedback
- Scheduled presentations from TWRRP and Training Services NSW at upcoming Water Training and Assessment Network (WTAN) meeting

## **Existing data and further research**

- Build on existing workforce development analysis
- Developing scope for state-wide workforce research
- Proposed pilot – training skills analysis research for Orana WUA

## **Work with industry to plan for implementation**

- Reviewing options for recommended standard of training
- Investigating options to increase number of trainers with expertise

Discussion - Draft focus area workplans

# Draft focus area workplans feedback

What do you think?

## *Specific questions for the Panel*

- What is missing from the proposed workplans?
- Which additional stakeholders would you like to see identified for participation in specific focus areas?
- What are your views on the scheduling of activities and timeframes outlined in the focus areas?
- What are your views on the proposed baseline data and success measures?

Specific issues raised by Panel members

# Next meeting

- **Next meeting is Wednesday 26 May 2021 at 9.30am**
- **Have more to say?**
  - Email the team at [regional.town.water@dpi.nsw.gov.au](mailto:regional.town.water@dpi.nsw.gov.au)